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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I was an unhappy customer with AT&T for many years, but I stayed with AT&T as it was the *only* ISP that served my neighborhood. However, I switched to Sonic as soon as they start deploying fiber network in my neighborhood.

I want you to know how horrible AT&T's service is: not only their service was unreliable between 2014 to 2017, but they kept overcharging my account almost on a monthly basis between 2016 to 2017. Thus, I had to constantly call their customer service for 7 months before it was finally resolved. On the other hand, I experienced zero issues since I switched to Sonic's gigabit internet service. Not only it is much faster than AT&T, but also I'm paying 50% less as well.

Sonic informs me that AT&T is trying to destroy Sonic by flexing its monopoly muscle. As someone who has been abused by AT&T's mismanagement for years, I urged you to stop AT&T from kicking Sonic (or other local ISP) out of existence.

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