

Elizabeth Ackerman
643 16th Avenue
San Francisco CA 94118

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Until Sonic came along my family was at the mercy of AT&T and Comcast. AT&T could not get us consistent DSL connection, and when we used "too much" streaming bandwidth throttled our speed so that our DSL connection was basically useless (even though we were paying extra for faster service). Comcast charged us for services we didn't need or even use in order to get a faster broadband connection, and after the first year jacked up the price. I have countless stories of the bad service we received while paying premium prices, twice as much as we now pay for faster internet and fabulous customer service.

We now rely on the fast fiber connection that Sonic provides, which allows our family to be productive and connected to each other and our extended family around the world. We can FaceTime grandma while checking work email and listening to a podcast. We can upload or download work documents without worrying that our DSL will fail as it used to do on a regular basis. We pay a fair price, and know that if we need assistance with our account or connection we can speak to a local office.

AT&T and Comcast will tell you that they should be able to decide who gets access to us, the customers. We say NO to monopolies, and YES to healthy competition that puts customer satisfaction first.

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