

Jennifer St.Hilaire
1304 Wood Street
Oakland CA 94607

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Years ago, when I was having trouble getting fast internet at my business in West Oakland, I had my then current internet provider (AT&T) send a tech out to find out why I wasn't getting the speeds that I was paying for. The tech came out to look at the problem, and told me that my area was an "internet dead zone" and that I'd never be able to get the speeds I was paying for because the infrastructure just didn't exist! Rather than switch to another corporation like Comcast, I was recommended to a local company called LMI, which provides fast internet service by direct satellite. I switched to their service and it was not only faster, but the customer service was friendly and always available. Over the years, they've come out to move my dish to get better signals, they've helped me troubleshoot with conflicting wifi signals, etc, all for free. None of this would have ever happened with AT&T, and I frankly could not have run my business without LMI's service. LMI and other small companies like them provide a truly valuable service in the midst of these huge corporations like AT&T and Comcast who do not care about their customers. Please don't eliminate the right of independent carriers to serve customers on copper lines, and to use fiber to connect their networks around the state.

Jennifer St.Hilaire