

MICHELLE CHAN  
414 Moraga St  
San Francisco CA 94122

Aug 30th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a residential customer who supports broadband competition. Before my current provider, I was stuck with Comcast who hikes up rates, throttles internet speeds and charges me for days that internet goes down. Their customer service is so lacking and they don't care if they lose you as a customer because they monopolize most of San Francisco. Please do not allow me to get stuck with AT&T or Comcast Only, the residents of San Francisco deserve other providers who can provide better customer service and reliable internet without the hassle of being shaken down for hundreds of dollars for mediocre internet.

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