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Aug 30th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

As a small business owner, it was very obvious to me when my broadband provider was not giving me consistent service and not providing me with adequate support, both of which at times caused disruption in the service I was providing my clients. I am lucky enough to live in an area where there are multiple providers and I was able to switch to one of the smaller companies that provides much higher quality broadband with better support. I also own a rental property in a more rural area where we are stuck with only one or two providers. Predictably, there we have low levels of service for high prices and little support when they have outages. My experience with these two different environments leads me to believe that maintaining a competitive broadband field is vital not just for my business but so that no one has to be exorbitant prices for lackluster bandwidth and inconsistent service.

Thank you for your consideration.

Jennifer Harris