

Kimberly Cohn
PO box 7793
Berkeley CA 94707

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

As a previous, long-time customer of Comcast and AT&T Internet service, Im writing to express what had been dismay and has turned into disgust at the policies and practices those behemoth companies have been allowed to exhibit, all while providing abhorrent customer service, unjustified, increased rates and ever decreasing product quality.

To my surprise and delight, I discovered another option; One that provides excellent customer service, quick phone or email support and solution focused problem-solving, reasonable, easily understood monthly fees, without severe rate hikes like those of their large competitors who have essentially di-opolized the market. The provider I found is an independent, neighborhood ISP, called LMI, of Berkeley California where I live. I understand that such local broadband providers may be in jeopardy, due to some competitive under cutting by big companies like AT&T.

Please intervene now to assure continued access to available copper cables for neighborhood broadband service like what LMI provides.

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