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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I choose to switch from Comcast internet to Sonic fiber service in the San Francisco Bay Area because Comcast customer service was SO AWFUL and their prices were SO HIGH for service that was not very reliable. I love my new provider, and besides, I am supporting a company FROM THE BAY AREA that employs people from here! A WIN, WIN from my perspective. I am a small business owner who works in a home office, so having good internet and excellent customer service is CRUCIAL for my business. There is a wonderful battle for customers in my neighborhood, which is holding Comcast accountable to their terrible service.

Also, my parents live in rural Maine, and they have only ONE OPTION of internet provider...their internet is so unreliable, and it is truly frustrating for them. It is absolutely imperative that people have options when it comes to internet and phone service. Internet MUST BE AFFORDABLE for all, and we must have competition for clients.

Anna Washburn