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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose to go with Sonic as my ISP because I was stuck with terrible customer service and inconsistent internet speeds. I say stuck due to the process of ending my service with Comcast was incredibly difficult to end. I had to lie to them and tell them I was moving out of the country in order for them to stop bothering me. Their desperate attempts to get me to stay and lack of cooperation in ending my service was a disgusting experience and I never want anything to do with that company again after that. Having the option to go to Sonic was a breath of fresh air because they were super friendly and offered great service with no pressure or contracts. The gigabit internet speeds that I was offered, I actually get regularly and service interruptions have been very minimal. I'm now getting faster internet for cheaper and it's with a company that I support and enjoy doing business with. Broadband is an essential part of my work because I need to transfer large files back and forth, usually in the hundreds of gigabytes a few times a week, and waiting for a slow upload just isn't productive. Also, I documented that Comcast was throttling me when doing a large amount of data, but then when I called them they did stop throttling my speeds after calling them out on it. I use the phone service that came with Sonic at no additional cost as well. I didn't realize that I wanted a land line but now that I have one, I do end up using it occasionally.

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