

Ramona Rideout
66 Cleary Ct, Apt 1401
San Francisco CA 94109

Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Please don't throw me back to the lions! Dealing with the customer-no-service of AT&T over the years probably took several years off my life.

It has been such a pleasure working with a local company (SONIC) that provides great fiber optic services AND great customer service--with friendly, knowledgeable and helpful humans.

I now have competitive home phone and ISP service. As a volunteer first responder, I need a company in my area that I can reach in the event of a disaster (wildfires, earthquakes, etc) when there's an issue with service---not a mega corporation that is going to use the disaster as an opportunity to "upsell" me as recently happened here in CA with Verizon.

Thank you for protecting me, the little gal---the general public---who does not have any power in D.C.

(licensed short wave radio user, 30-year veteran of the radio broadcasting industry)

Ramona Rideout