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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a residential customer of broadband internet. When I had a problem, I walked into the office of my local provider a few blocks away, explained what was happening, handed them my laptop and the issue was resolved, fast! Lovely! When I was an AT&T subscriber, I spent hours on the phone, getting routed, rerouted, transferred and talking to people who simply did not seem to care. Choice is good. Competition is good! I oppose the USTelecom petition on many levels.

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