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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We wanted to reach out to the FCC as we feel very strongly about Sonic and their admirable allegiance to their customer base. They were the only company to come out strongly to uphold our privacy recently while the larger internet companies were willing to give our privacy up. This is why there are is such a "loyal" Sonic customer base. We changed to Sonic after many frustrating years with other internet providers who had "teaser" rates for new customers and then treated the old customers with rate hikes. Other large carriers constantly frustrated us with empty promises in the beginning only to be left with rising prices while they courted new customers.

Sonic is not only a local carrier, but has shown a business model where their customers are the reason why they are in business. I have told numerous others about the great customer service and internet connection. Sonic also improved our service as we went from DSL to fiber optics for improved and faster connections without raising our monthly fees....now that does not happen with the larger internet providers!

Just as importantly, Sonic has fantastic customer service leavng the larger internet providers way behind. The last thing we want is to wait on hold for a long time while our critical services are not working. We were also given a corded phone for emergencies as we live in an earthquake zone. This is why we like competitive services that benefit long range improvements AND at the same time have daily quality customer service at the local level!

We are semi retired, but operate a short term rental utilizing streaming services and we are also self employed so the internet is one of the most important utilities and the "life blood" of our business. By large corporations forcing out local competition, there will be resultant increases in the cost of internet and telephone services. Please don't let USTelecom take away ACCESS to critical unbundled network elements!

The United States always was known for the free enterprise and competition with services. Please don't let ATT or other large Internet and TV suppliers take that away with unfair practices.

Thank you for hearing us out.

Jana & Geoffrey King