

carol Waw
7722 Lynn Avenue
El Cerrito CA 94530

Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

This At&t petition is of no use to anyone. It is illegal to promote a monopoly like At&t and why would you want to put any smaller company out of business? I has been wonderful to have our internet company, lmi give us such excellent internet service. This is something that At&t NEVER did for us. It is already so big that it cannot manage the customer load. Their service is TERRIBLE.

For seniors and the population who need more help with technology today we need local, helpful companies. Having a small company that actually answers the phone and gives you personal service is a necessity. At&T DOES NOT DO THAT in actual practice. In fact the larger the corporation (in case you have not noticed) the more they push all their work back on the customer ("go to the web site and do it yourself, even if you cannot").

Many years ago when the internet first became part of our lives we had At&t. After our first year with them...one day we were just dropped, cut off and all our email messages just lost. We were shocked but had no recourse. It took some doing to find out...but they finally admitted they just cut out 200,000 accounts by mistake. They did not repair this nor notify us. Yes, this is just one example of the corporate attitude they have...customers don't matter...it is just about their own bottom line. No principles, no empathy no customers service, just bills...up,up, up...greedy. This company is huge and does not need more customers. How selfish and unprofessional of them to try to destroy all the smaller competition. US citizens are suppose be protected against such companies becoming more and more of a monopoly.

It is the FCC job to be the watch dog and to stop, not aid such improper acts of selfishness by corporate monsters like At&t. HELP. HELP. NO PRICE HIKES. NO DESTRUCTION OF HEALTHY COMPETITION.

AND WE WANT OUR LAND LINES TOO. THERE IS ABUNDANT EVIDENCE THAT CELL PHONES CAUSE UNHEALTHY REACTIONS LIKE CANCER IN THE HUMAN BODIES.

JUST LIKE THE CIGARETTE COMPANIES...THE PHONES COMPANIES WANT TO PUSH US TO
THE BRINK OF PERSONAL DESTRUCTION JUST TO MAKE A BUCK. AT&T behaves like a

BULLY,
please don't help them crush American citizens with their weight.

carol Waw