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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic fiber because past isp was dishonest with pricing, increasing the billing amount monthly! it easily could be triple the amount stated when i first signed up i.e. \$75./mo in the beginning, \$200. or more in a little as a year. they gave me no explanation. they wouldn't let me cancel my account even when paid in full for a month. i felt stuck and had to look online on how best to 'cancel my account ' with my past isp. after the third try they finally accepted that i could cancel. i now hate that giant company.

Sonic offered me a package with great value and service. communication is open and honest. i was so pleased with the service that i signed up the educational institution where i am the technology director.

The institution uses sonic fiber for 3 mesh wifi networks, voip for all offices, classrooms, large spaces, a multi camera surveillance security system, public address system, time chime alerts. this would not be possible with service we had before sonic. every year we've built and upgraded the network and technology available to faculty, staff and students. it has allowed us to bring the quality of the education up to a level that is appropriate for research, recruitment and all of the online services the institution uses for student testing, administrative record keeping, student records and transcripts, financial and bookkeeping, all possible because of the increased value obtained by working with sonic fiber.

if service is rolled back and more expensive, everything mentioned above will have to be re-evaluated and scaled back. most concerning would be the lack of quality service that would be available to the many students, and faculty not to mention impact on enrollment after a downgrade.

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