

S Sud
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Aug 31st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I do hope the FCC will allow competition to thrive in broadband business and allow consumers like me to have options for what is now a necessity not only for my work but also for home.

In my area there were two main providers ATT & Comcast and that was the pool of options. I have had it with ATT's constant price hikes and extremely poor customer service (specially if you want you resolve any billing issue with them). I had moved on from Comcast to ATT for the same reasons - and ATT was the only other option at the time. I have to say when I found out about Sonic availability in my area, I couldn't get rid of ATT soon enough.

Sonic is responsive, dependable and much cheaper than ATT (even when they lease ATT networks to provide service). I have never had to spend time waiting for a technician (never had issues with the network) or customer service (consistent service, no slamming me with price hikes every year, and the once in a blue moon I need to contact them, they are so responsive on email or will call me back). And they are ethical and care about fair broadband availability for all.

I have my phone and broadband access with Sonic for over 10 years now and I do not see myself going back to either one of the two ATT & Comcast by my choice.

I am in favor of more competition to thrive and help drive a better quality of service that is dependable at rates that don't keep climbing every year.

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