

Luke Lovett  
75 Santa Marina Street  
SAN FRANCISCO CA 94110

Aug 31st 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

My household is a customer of Raw Bandwidth in San Francisco, a local ISP that rents its connections from AT&T and benefits from TA96. We are very happy with our service and are glad that we can support local business, especially when the telecom industry is so dominated by large interests. We know Mike personally, who runs Raw Bandwidth; he has been very good at explaining what our internet options are and helped us choose a plan, and he came out personally to help wire our 1907 house for dual-bonded DSL.

My experience with Mike and Raw Bandwidth couldn't be farther from my other experiences having had Comcast internet, where if I want to speak with someone to discuss anything about my internet plan, I must plan to be on hold for 30 minutes or more. There is no personal relationship, and paying these large companies comes at the cost of supporting my local economy. Having this level of access to people in the industry is something that comes with small business. Small telecom businesses rely on TA96 in order to survive.

Raw Bandwidth is just one of the many great examples of independent internet companies in the SF Bay Area. The way they treat their customers and set their prices is fair, and I believe their presence in the market enforces that fairness through competition. FA96 upholds that competitiveness by ensuring the survival of these small businesses, and the FCC should see fit to uphold FA96.

Luke Lovett