

Caren Gilbert
2602 Amapola Drive
Davis CA 95616

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We need small internet companies! Unlike the giant providers, small companies give personal service - when I need help I can speak with a real person and get it taken care of. I have had the opposite service from the large companies. It is frustrating and a waste of time. They dont care at all. After all the frustration we now use a local company for both our internet and our landline.

Caren Gilbert