

Bob Reinheimer
310 S Van Ness Avenue
San Francisco CA 94103

Aug 31st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

AT&T provides poor service and does not deliver what they promise. They have always enjoyed a monopoly position in the marketplace. More competition is necessary, especially when it comes to local telephone service. I was told by them that I needed to convert from DSL to Uverse to give me fiber optic phone and internet service (at a higher monthly cost). I could switch back to DSL at any time. This was not true, and I discovered that they could call their service fiber optic even if the fiber optic part of the service was miles away and may have been a small, short link in their internal system that was fiber optic. This was a fraud perpetrated on many in San Francisco, CA. I was also promised a rebate that they never delivered or honored. That is why I stopped using AT&T at work and at home, and switched to another provider after 60 years with AT&T.

Bob Reinheimer