

Edward Nicolson
2507 23rd Ave
San Francisco CA 94116

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a Director of Software development at a middle sized company that has enjoyed the internet provider options afforded by CLECS. I have used small internet providers almost exclusively at work and home due to their superior customer service and quality of broadband compared to the large internet providers. In my experience large internet providers are slow to respond, do not have technically savvy customer support, and charge more than the smaller providers for the same level of service.

At home I initially had ADSL and then ADSL2 at my home at competitive rates from a CLEC. Recently another CLEC installed fiber directly to my home. This is not a service provided by the big internet providers as they are not willing to make the investment. The large providers are not even close to providing the level of service I get from my provider, "Sonic".

At work I tried a large provider, but found the network outages unacceptable, so I switched to a small provider "Raw Bandwidth" and have not had any trouble since. "Raw Bandwidth" always provides timely and accurate support if I need it. For this location we use Ethernet over Copper service at competitive rates.

The big internet providers absolutely need competition, otherwise they will provide even worse service at overpriced rates. CLECS have provided that competition over the years.

For these reasons, I implore you NOT to grant the "USTelecom Forbearance Petition". I want to continue to enjoy superior service and performance from the small internet providers I use at work and home.

Edward Nicolson