

Patricia Culley
845 S J Street
Livermore CA 94550

Sep 1st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic.net because they actually provide the services they promise, and are paid to provide. They provide a competitive price range, and most importantly, they provide customer service in a manner that solves the problem. Although, I had have very few questions, or problems. The only big one I had was, actually, caused by AT&T lines used by Sonic. AT&T repairmen said the outside phone line was fine. Sonic sent their own person and proved it wasn't.

I dont want to have to deal with those large, impersonal, providers, who hire customer service reps overseas. I can, actually, understand Sonic's customer service people when they speak English.

Dont take away our right to choose a much better provider. Those that petition for this are after the dollars they lost by not being competitive enough for the market. No to any price hikes.

Patricia Culley