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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

After too many years of unsatisfactory customer service and high prices for telephone and internet services I found an excellent provider with a small local company. They provide faster internet, better phone service, and superior customer service and technical support than the bigger nationwide companies. Please do not allow the big companies to strangle these competitive small companies and force me back into their "consumer unfriendly systems".

Competition is vital for people like me who are retired and living on a fixed income. I'm not sure if the package I now enjoy would be affordable with my previous provider.

Charles Steed