

Anne-Marie Miller
1305 Lincoln St
Berkeley CA 94702

Sep 1st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic because the service from AT&T became intolerable. AT&T's charges were much higher than they promised and went up all the time. The customer service was rude and totally inadequate. Wait times terrible. It is now one of the most hated companies in the U.S. Comcast coming in a close second. I used them for cable and they were insulting and also did not deliver on their promises. So after hearing wonderful things about Sonic from friends I switched a few years ago to Sonic and love the company. They have fantastic friendly and efficient customer service. Quick and friendly responses. No price hikes and hidden costs. I can also now make free or extremely cheap phone calls to relatives overseas. I am in the process of having them install fiber and looking forward to that. I use them for telephone and internet and was so happy to finally be rid of the thievery and rudeness of AT & T and Comcast. My neighbors and friends are also switching and are very satisfied with Sonic. It is vital that we be able to have competition.

Thank-you,

Anne-Marie Miller