

T Louie  
337 Midvale  
San Mateo CA 94403

Sep 1st 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I use Sonic.net for DSL broadband and phone service at an affordable price. The other DSL provider in my area is AT&T and they charge more than double for the same level of service that I receive from Sonic.net. I switched from AT&T years ago because they raised our rates annually while at the same time providing mediocre to poor customer service and technical support.

I have enjoyed superior customer service and technical support from Sonic.net. Their technical support is local and their staff has always gone out of their way to make sure that my questions/issues are resolved quickly. I rely heavily on reliable internet connectivity for my work and staying in contact with my family.

T Louie