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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We get our broadband from a Berkeley only provider. They have a person answer their phone and will fix your equipment for free (or as happened when my mother-in-law needed help, will hop on a bike and fix your equipment.) Their prices are lower than AT&T and Verizon. Recently Verizon deliberately slowed down transmission to a local fire department while they were fighting a major fire in Northern California. We have AT&T for my husband and son's cell phones and I cannot believe we pay every month. These are not companies we would ever choose to be with. They may have economies of scale, but they certainly don't benefit us, either in cost or quality of service, and when it comes to deliberately slowing service to public safety providers, we definitely don't want to patronize them.

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