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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We live in a rural community served by a local Internet service provider who provides broad band access through their microwave wireless system. They not only provide high speed wireless Internet, but VOIP phone service where wired phone service is impractical.

They also provide responsive, conscientious, competent and thorough customer service. This cannot be said of AT&T, Comcast, Verizon, and the like. We have experience being customers in the past of these huge, indifferent bureaucracies. Never again. We feel very fortunate to be served by a local company that provides great service at a reasonable price.

We experience firsthand the benefits of a competitive environment that enables smaller, local providers to offer great, personalized service that builds and maintains a loyal customer base, loyalty earned the honest, old fashioned way, not through phony ad campaigns.

This loyalty runs deep. I was enraged when I learned of the petition submitted to the FCC by the US Telecom Association. I am adamantly opposed to their attempt to further advantage these huge, monopolistic corporations.

Michael McKeag