



Cedar Lake Branch  
Jon Davis, Branch Manager  
10010 West 133<sup>rd</sup> Avenue  
Cedar Lake, IN 46303  
219-374-7121

Dyer-Schererville Branch  
Christine Rettig, Branch Manager  
1001 West Lincoln Highway  
Schererville, IN 46375  
219-322-4731

Griffith-Calumet Township Branch  
Beth Alyea, Branch Manager  
1215 East 45<sup>th</sup> Avenue  
Griffith, IN 46319  
219-838-2825

Highland Branch  
Jane Gibson, Acting Branch  
Manager  
2841 Jewett Street  
Highland, IN 46322  
219-838-2394

Hobart Branch  
Jo Bonner, Acting Branch Manager  
100 North Main Street  
Hobart, IN 46342  
219-942-2243

Lake Station-New Chicago Branch  
Julie Bradford, Branch Manager  
2007 Central Avenue  
Lake Station, IN 46405  
219-962-2409

Merrillville Branch  
Erika Stolarz, Branch Manager  
1919 West 81<sup>st</sup> Avenue  
Merrillville, IN 46410  
219-769-3541

Munster Branch  
Michael Ayala, Branch Manager  
8701 Calumet Avenue  
Munster, IN 46321  
219-836-8450

St. John Branch  
Holly Koster, Branch Manager  
9450 Wicker Avenue  
St. John, IN 46373  
219-365-5379

Administration Building  
1919 West 81<sup>st</sup> Avenue  
Merrillville, IN 46410  
219-769-3541

Ingrid Norris  
Director

Roddretta Waxton  
Assistant Director of Public Library  
Services

John Brock  
Assistant Director of Operations  
and Finance

Greg Madouros  
Human Resources Manager

Jennifer Burnison  
Marketing Director

September 2, 2020

RE: WIRELINE COMPETITION BUREAU SEEKS COMMENT ON PROPOSED  
ELIGIBLE SERVICES LIST FOR THE E-RATE PROGRAM  
WC Docket No. 13-184

The Lake County Public Library recommends a provision for support of cybersecurity services, which are critical to the maintenance of network integrity and security. The software tools and professional assistance for network security are a significant ongoing expense and may be beyond the reach of many schools and libraries that can afford their connectivity only because of Erate.

We also recommend that the separation of different Category Two services into subcategories be eliminated, and instead treat the services as a single category comprising all eligible Category Two functionality. This makes application for Category Two services far less complicated and burdensome, because many such services are achieved through a combination of the subcategories now being defined.

Respectfully submitted,

Ingrid Norris, Director  
Lake County Public Library