

Tim Daniels
1345 Talbot Ave
Berkeley CA 94702

Sep 4th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We've been Sonic customers since 2012. First with traditional phone and DSL internet, and now with VOIP and FTTH internet. I feel that we now have the gold standard of service at a very reasonable price. We switched initially for the low cost DSL internet access. We found Sonic to be an innovative company, reducing costs by eliminating paper billing and making the only payment method pre-established credit card. I'm sure this saved them a lot of money, which allowed them to provide their product at a lower cost. We also enjoyed their excellent customer/technical service. Even though they're a small company, they still provided 24/7 support with real people who actually live nearby. Their employees are caring and competent whenever we have an issue.

Companies like Sonic need to have the capability to exist. I'm sure they'll never be as big as Frontier, AT&T or Comcast. But I'm sure the large companies will always be aware of the services and prices that the small companies offer, keeping prices and service offerings competitive for the consumer.

Tim Daniels