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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We are completely thrilled with Sonic, our fabulous provider of one phone line, one fax line and our internet service in Altadena, California. Although we still maintain an additional land line with AT & T, we do so without needing to cave to their bundle. We do not have a cable service, we choose not to have one, and we should have the choice to go with whatever company we want that provides us the best service for our needs. Bundling does not save the consumer money if they are forced to have services in that bundle that they do not use or need. Furthermore, my husband and I both choose to have different cell phone carriers, each one better for our personal use and needs. WE NEED COMPETITION IN THIS INDUSTRY.

When establishing our internet service, I did research on all the companies that provided service to our area, and we are SO PLEASED WE DECIDED ON SONIC because they are an excellent provider and we are pleased with all aspects of their service. With most other companies going digital, our experience is that they choose to replace a human customer service agent with an automated system that inevitably does NOT answer the consumer question or solve the consumer problem, and burdens the consumer with a time-consuming, frustrating call. WITH SONIC, PERSONAL CUSTOMER SERVICE IS NOT DEAD! If we, the consumer, have a question or temporary problem with Sonic speed, a pleasant, knowledgeable and understandable human answers the phone and immediately rectifies the issue. THAT IS WHY THERE ARE NO CONSUMER COMPLAINTS on our neighborhood social network regarding Sonic, but consumers HATE dealing with AT&T and Spectrum/Charter -- the other options in our area.

We would be greatly impacted if this competition, and this fabulous company (SONIC) went away in our marketplace. WE NEED COMPETITION IN THIS BROADBAND INDUSTRY, AND IN ALL INDUSTRIES so impersonal mediocracy cannot prevail!

Please support the consumers on this one, as knocking good, smaller companies out of the playing field is not what capitalism in America is all about. The FCC has a responsibility to support smaller providers and not dictate a limited market!

Sincerely, a happy SONIC customer,

Leisa Vander Velde