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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I choose a smaller ISP because they are focused on the user experience and not interested in trying to up sell me on services. My experiences with ATT were horrible, with frequent outages, and inability to provide a basic service that I was locked into. When I would call for support they would try to up sell me on services often spending 3 or 4 hours on hold or being transferred and more often having my support call dropped during transfer . When my contract was up I went to a small ISP that was customer focused. The representative I spoke to from ATT threatened me telling me that everyone would follow their lead, because they were the leader in the industry.

I am offended that this response is even necessary. The FCC should not be in the business of legislating laws and regulations to stifle competition. The very mantra of the republican party used to be a vibrant and free economy was the life blood of capitalism. Now I am being forced to voice my experiences in an attempt to prevent legislated corporate welfare and monopolist legislation from a regulatory agency that should not have the power to pass laws. Now I know why students are not taught civics anymore.

Eddie Goehner