

C. S.
176 17th Ave
San Francisco CA 94121

Sep 4th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Hello, I just wanted to add my name as a consumer who supports broadband competition. As a lifelong resident of San Francisco, when it came to high-speed internet service, I was long at the mercy of AT&T and Comcast. Neither has ever been considered an attractive option. While an AT&T DSL customer, I received incredibly inconsistent service (even a service technician could not identify the cause of the issue). Switching to Comcast cable internet proved more reliable, but the annual price increases became unbearable. But what choice did I have? They were the only two choices in the city, a virtual monopoly.

Thankfully, within the past few years, Sonic internet expanded its service, providing Fiber internet to parts of San Francisco. Sonic offered gig-speed service at a price less than the standard internet of both AT&T and Comcast. We jumped at the opportunity. More than a year later, and we are happier with our internet service than we ever have been. We're literally receiving more for less (faster speed, no data cap, all for a lower price), and are beyond grateful for Sonic providing us a true alternative to the AT&T/Comcast stranglehold.

My/our experience is not unique. As Sonic continues to expand its coverage of San Francisco, the online forum Nextdoor.com is filled with people asking about the service, asking if it's worth switching from the big two. And the responses are always glowing. Literally every week I see at least one Sonic truck in the neighborhood installing service. This tells me people are hungry for a competitive alternative. And as word has spread about a viable third option, people are responding.

For myself, having experienced Sonic internet, I have zero intention of returning to AT&T nor Comcast. Unless they can offer a comparable level of service at a competitive price, it simply makes no sense to do so. This is a true example of the classic economics model, more competition leading to a better product for consumers. Please don't take this away. Living in San Francisco is already so expensive; savings wherever we can find them are always a relief. And as high-speed internet becomes more and more of a necessity, it's comforting to know we aren't crippling our budget just to maintain service.

Thank you.

C. S.