

Jane Bolig  
140 Acorn Drive  
Petaluma CA 94952

Sep 4th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

When I used a so-called major provider for internet and home phone service I was overcharged, got long, confusing bills, and inept, unhelpful customer service. My current provider, Sonic, provides excellent service and support at a consistent price, MUCH lower than my former carrier, AT&T.

Please do nothing to hamper or remove access to this welcome, needed competitor.

Thank you,

Jane Bolig