

ange chao
pob 29422
oakland CA 94604

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

when i lived in Berkeley, i chose LMi over at&t for a simple reason: real human contact, services, and reasonable pricing; even though at&t still had the upper hand over the connections, and made it painful to set up weather it was them or another company providing the service.

i have spent multiple days with at&t ground repair people witing on the phone with at&t and endup getting nothing done, where as LMi always manage to have people getting trouble shooting through in much less time!

at&t is already acting like the biggest bully on the block. if community based enterprises are futher disadvantaged, it will only lead to accelerated deterioration of a functional system

ange chao