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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

In my area, the large providers for internet service dominate the market. Customer service is lacking, and these large providers don't really care because, like I said, they dominate the market.

I recently dropped AT&T specifically because of poor customer service and their indifference to providing better service. I was lucky to find a small provider - Sonic - that provides superior service. I would hate to see market forces change such that smaller providers like Sonic are unable to compete in the internet market.

I am fortunate to live in an area in which fiber optic connections are available. This is an important service for my household because we not only need high-speed internet connections for our computers and tablets, but we also stream our television service as a way to eliminate our need to contract with cable TV providers. This is critical to our overall satisfaction.

Thanks for your consideration.

Jane Kolmodin