

Kim Vanderheiden
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Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am so glad that I have a competitive internet carrier that I can choose for my business. Unfortunately, one is not available where my home is. The big carriers do not treat customers well nor provide good service without the presence of competition, and when I say competition, I'm NOT talking about one giant carrier pitted against another giant carrier with no other providers in the market. In places where this is the case, both carriers take advantage of consumers in their pricing and packages and treat their customers like they don't really care what their experience is.

When internet prices are high, that shuts out opportunities for a lot of people. When speed is very slow for those who can't afford to pay up, that means those with less income must struggle harder and take extra time for their kids to do their homework, and parents may be dissuaded from using other internet resources that would help their families.

When you champion the huge monopolistic carriers in this manner, I assume that you really don't care about the majority of our citizens.

Sincerely,

Kim Vanderheiden