

Wilbur Lam
1335 41 st Avenue
San Francisco CA 94122

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I was AT&T customer for decades not by choice because they were the only ISP everywhere I lived at the time. The monthly rate is only thing went up and the never the download speed. Then Comcast Internet finally came in the 2010s, thought that was our better option for ISP so I did many of my neighbors did and switched hoping for better and affordable. One year later after the promotion term expired, monthly rate went up more than double. So same business practices at AT&T. I'm with Sonic for a few years and rate unchanged. Best of all, provide unmatched 1Gbs fiber speed and provide true customer services at their customer care. It also came with phone service with E911 and email accounts. If you don't believe me, look on Nextdoor in any neighborhood topic about Sonic. Reliable high speed broadband and phone services are basic necessity for everyone.

Wilbur Lam