

Douglas Holmes
102 Boyd Court
Danville CA 94526

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I recently switched from AT&T to Sonic for our voice and internet services. The biggest problem I have long had with AT&T is it is very difficult to contact anyone who knows anything or can help resolve an issue. Every time I called AT&T I was trapped in the hands of some idiot telephone robot that only wanted to help me resolve problems it wanted to fix or handle. And if I waited long enough and made enough choices, eventually I would get a ring or two (hope! Someone will come now) and then a busy signal (nope, no help coming).

And every month my bill would be a few nickels or dimes higher than before, always something they just thought of they could ding me for.

This is a large country, sirs and maams. We deserve several competing ISPs and TelCos. I understand the network and the distribution grid are very expensive and already wired. Indeed, here I am at 76 already, and I assure you I have paid for my copper wires and now fiber buildouts many times over. The stuff is just cheap copper and sand, after all, although it did cost a lot to dig the trenches.

Well, my Sonic service runs over AT&T fiber and then copper to my house. So a bunch of my monthly charge is rent paid to AT&T fiber and copper. And Im sure AT&T and Sonic and probably the FCC and the CPUC had something to do with setting that rent rate.

I live in the San Francisco metro area in the town of Danville. Sonic has expanded over the years, and it has come to Danville. I am happy with my Sonic service. Can you imagine this? When I call Sonic, there is an answering machine with a brief message and then a human answers. Imagine that!

Please dont take my Sonic away. Please do not allow AT&T to charge Sonic so much for the fiber and copper I have already paid for that Sonic service will cost customers more than AT&T.

Douglas Holmes