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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic as my ISP after years of agony purchasing services from companies like Comcast. There are a few reasons I chose to switch my provider:

- I was tired of dealing with Comcast and similar companies. Their customer support is not transparent and takes up too much of my time to make a simple change to my services (even when I wanted to spend more money to up my internet speed). They often mess up the order when I did manage to work with them. It added stress and unhappiness to my life.
- I wanted fiber internet at a reasonable cost. Sonic provided this option to me.
- I wanted a transparent monthly bill.

Ultimately, Sonic broadened the competition in my neighborhood. Previously we only had two providers, one of which could not compete in speed and services with the other. The neighborhood was monopolized by the single provider.

Thanks,

Nicholas Jackson