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509 Holly Oak Lane  
Alameda CA 94502

Sep 5th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I believe that strong competition is vital to the economy and the health of good businesses.

My personal experiences with Comcast and AT&T have taught me how a large business without a conscience cares little for the consumer or the end product. Yes, greed is a strong motivator but with companies it can work with them against the consumer. So the little guy (both individuals and small business) just pays and pays if there are no other options out there. They believe that they are the only game in town to offer anything and as such can charge outrageous prices without explanation.

I have a friend who says that they regularly call Comcast when they get a price increase and if they just stay on the phone long enough, they will get a reduced price. I find this arrogant on behalf of Comcast that they would not give the same deal regardless of communications with the consumer.

Also, I really do think this kind of "customer service" is inequitable.

My experience with AT&T when I tried to change provider to Sonic was despicable. They refused to allow me to transfer my same number (which I had for over 20 years) and attempted to hold me hostage to their service as a result.

Competition makes a difference.

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