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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I use a competitive internet provider, Sonic, here in Northern California. I chose them because they are a local company that is devoted to providing internet service to residential customers and adhering to net neutrality. They provide me with reliable internet speeds which allows me to do my job and not have my data speeds altered according to the whims of big business.

Dealing with big companies, like AT&T and Comcast (our inkybither choices here) was so frustrating. I was dealt with constant rate hikes, connectivity issues, and data slow downs. Having more competition has given me the option to choose better service and to actually work with a local company hiring local people. Since getting Sonic for my internet and phone service, I have had no connectivity issues, a decrease in spam callers (they filter out as many as they can), and responsive customer service.

Before switching to Sonic, I was paying close to \$100 a month for internet that was not reliable and for phone service that was barely useful. I had nonlong distance on my phone and could only make local calls. I received 3-5 spam calls a day and at all hours. Customer service calls also took a well + for an appointment and techs were often rude. With Sonic, my bill has been cut in half. In addition to reliable internet, I have amazing home phone service. I can call internationally and have more bells and whistles than I can count. I am in love with my Sonic service and find their fees to be fair and reasonable. Why force more pay hikes to just benefit the poor customer service of Companies like AT&T and Comcast that don't little to even keep their business within the US?

Having competition in the marketplace really does drive service to be better. Please don't hobble the ability of these small local companies to do their job by pandering to big business. I left AT&T because I could not handle their poor customer service and product. I am grateful to have been able to turn to a local company that provides outstanding customer service. Additionally, the service they provide allows me to do my job and serve law enforcement.

Please save the competition and allow the Bridge 2 Broadband program to continue.

Thank you,

Samantha Evans