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Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I choose another provider because the two main ones available to me both offer poor customer service and the company I use has much better customer service. I appreciate having options instead of being stuck with two large companies. It is important to have competition so there are reasons for the companies to continue providing good support and services.

Brian Hovland