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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I dealt with Comcast for years as it was my only option for broadband internet. They would throttle my internet when they felt like it. They would add charges to my monthly bill that were only removed after hours on the phone with customer support when they would dismiss them as clerical errors; clerical errors that happen too frequently. They would run me in circles, forwarding me to different departments until I threatened to cancel my service entirely. This finally came to an end when I moved into an area that offered Sonic. Sonic isn't perfect, and the speeds aren't amazing, but you can tell they're trying and that their thirst for a fair hand in the game makes them work hard for their customers. This country was formed with fair competition in mind. Please don't take away our ability to choose. Companies should not operate without check and balance. They need to know that their customers have somewhere else to go, so that they offer a fair and reasonable product. Thank you.

Jefferson Miller