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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC members,

This is to let you know that some Internet customers (INCLUDING ME!!) still use a local provider for our phone/internet service!!

I have been involved with computers since 1985, and with the internet ever since it became available. In all that time, I have used a "major" provider only when a "local provider" was not available.

The very competitive, local-providers are friendlier to deal with, provide better routine service at similar or cheaper prices than the "big guys", and are much better at fixing problems. Instead of saying "We're busy now; maybe we can get to your problem next week." or "It sounds like your problem is in your house wiring, and we don't deal with that, the local providers get right on the problem and quickly get it fixed).

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