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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We should have a choice.

I've been paying exorbitant amounts of money to ATT for phone lines and internet connection for years. Any problem means reaching out through a multi-step, near-opaque process, for eventually reaching someone who might be able to help. Which is often on a slow schedule.

I was without a phone line for weeks last year, for a problem ATT initially said was within my internal phone system. When a technician finally came to repair the problem, it was determined that the problem was actually with in ATT office. It was a frustrating, time consuming and costly process. This one one of a number of similar troubles over years.

There's no good reason consumers should not have a viable alternative to one or two huge providers.

Ellen Toomey