

Jeffrey Jang
2434 17th Ave
San Francisco CA 94116

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer who relies on broadband. Not only do I use it for entertainment purposes, but it allows me to communicate with friends and family around the world. I have fiber today, but previously I had DSL which was not ideal. I was paying a large monthly fee without the service that was promised. The service provided was unreliable, internet speed never matched what was promoted, and the customer experience was terrible.

With that experience I decided to try a smaller provider in Sonic. They have been amazing, great service, reliable, and overall I wouldn't dare go back to my previous provider. Experience has been so positive, I helped my parents switch to Sonic as well as recommend it to anyone who asks what provider I use.

Whatever you do, please allow for competitive providers. It allows for options for consumer and forces providers to continue to improve.

Jeffrey Jang