

James Shattuck
3269 Ramona Street
Pinole CA 94564

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

For many years I was limited to two choices, both "major" Internet providers. Support and service was abysmal, not to mention pricing was a joke. I was promised one price only to have it increase within months to a point higher than the provider I left. When I moved I had the opportunity to go with a third, much smaller competitor. Pricing, reliability and quality of the connection, and service were all vastly superior. This is only possible through regulation that allows for a shared infrastructure. The major providers were only able to lock in this infrastructure through incentives and regulation, but they now want to lock other providers out by denying them the same opportunity. Any ruling that limits the ability to access shared infrastructure should be removed from consideration.

James Shattuck