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Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Competition is good. One of the things the smaller independent companies provide is better service. My server has a real person who answers my questions without having to select button after button. I've noticed when there is little competition that there is little concern with the needs of the customer.

We should have the opportunity to select whomever we choose and not have to pay exorbitant rates.

Kathryn Vincent