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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer AND a small business owner who supports broadband competition. I, like everyone I now know, am completely dependent on reliable broadband service to do my job effectively. As a psychotherapist in private practice, I offer telemedicine, which absolutely requires a smooth, strong internet connection to maintain contact with my clients and attune to their every word and facial expression. Robust internet is also necessary to the research and writing components of my work. Likewise, I rely on a strong telephone connection.

I have chosen Sonic.net, a local company, as my internet and phone provider. I love Sonic.net because they offer excellent customer service and have outfitted both my home and office neighborhoods with fiber, which affords me a connection that I can actually rely on.

For years before this, I was forced to go with AT&T, and I absolutely loathed that experience. I was delighted to have a choice when Sonic.net opened their doors. I now no longer regularly lose hours and hours of my life to dealing with a vast, incompetent, underresourced, expensive, outsourced offshore customer service horrorshow as I did for years with AT&T. Do not allow the deregulated giants free rein and force the competition to close. Do not give all of us who have grown dependent on our internet connections no choice. Allowing the smaller businesses to compete in the marketplace is the American way, and it's great to support them when they do a significantly better job than the monster corporations monopolizing and choking us.

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