

Kris T
residential customer
San Francisco CA 94121

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I'm a happy Sonic.net customer who used to be a very unhappy AT&T DSL customer. I strongly support competition among internet providers.

When I was with AT&T, the connection was very slow and it was intolerably slow when it rained. I contacted AT&T customer service a number of times, but they couldn't offer any solution. I wasted tens of minutes each time I called for a help. The situation was the same when I switched to Sonic.net, but after I talked to the Sonic support team, they came to my home, checked the wires, determined that the problem was due to the old wires outside of my home and had the problem fixed. The speed of the internet improved dramatically after that. Without Sonic, I would have had to settle with AT&T or Comcast that lure new customers with low introductory charges that would expire after a certain period.

Thanks to Sonic, I enjoy stable and reasonably fast internet connection. Their phone service enables me to call my family abroad without fear of pricey international calls.

Please reject the petition that AT&T filed to take away access to critical unbundled network elements. Their motive is clear - they just want to monopolize the market for their own profit. I can tell from my experiences that they do not care the benefit of consumers. I believe FCC exists to protect consumers' rights, not investors' profit. Please know that millions of us depend on FCC's fair and good judgement.

Thank you for your consideration.

Kris T