

Regina Aning
2369 Damascus Court
San Jose CA 95125

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

PLEASE, PLEASE, PLEASE! DONT TAKE AWAY OUR SMALLER PROVIDER!

We LOVE Sonic in the Bay Area. Having a small, local provider is great! They are so responsive, friendly, have competitive prices, and the best customer service!

We used to be with AT&T - our phone line crackled often and internet was slow and both were expensive! We switched to Sonic, got a brand new phone line to the house, faster/reliable Internet service, and can TEXT for Customer Service! If they have had to call AT&T for service on our behalf, AT&T would show up within 24 hours. When I had to call AT&T myself in the past, it would take 3 days to 7 days for an appointment! Unbelievable!

With big box stores swallowing smaller competitors left and right locally, we MUST NOT let this happen to providers so awesome as SONIC! We must have more competition and not be forced to have to choose from companies so large and so rich that they forget who their customers are who have to pay high prices for unsatisfactory services!!

Regina Aning