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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

The big companies like AT&T and Comcast need more competition, not less. I am sick and tired of their exhorbitant rates and horrible customer service. My last four calls to AT&T had a wait time of over 30 minutes. Their introductory "promo rates" are already excessive. Then after 12 months, the rates double unless you switch carriers. Instead of rewarding long term customers, they rip them off. I should not have to go into a store and "bargain" for reasonable rates every 12 months. I recently switched from AT&T to Sonic for my phone and internet. I could not be happier. They have excellent rates and customer service.

It is virtually impossible to function nowadays without a computer. I use the internet to communicate with my doctor, order prescriptions, file my tax returns and pay my taxes. When I travel, I book my flights and hotels online.

As a consumer, I should have more to choose from besides AT&T and Comcast. They are trying to drum out competition because they don't want to lower their rates or provide good customer service. They are one step short of a monopoly and this needs to stop.

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