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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose a competitive provider to avoid ATT's (my previous ISP) high cost relative to services provided. The local ISP provides necessary direct competition to the telecom giants. Customer service is so much better. In contrast to ATT, I talk to a well trained competent person who solves my issue every time I call. No more 45 minutes on the phone and no resolution. More importantly, my local provider provides jobs in the USA. No overseas call centers, no big corporation run around. I get gigabit speeds for less than what it would cost to get slower speeds with the large ISP's. My local provider installed fiber (which replaced DSL), and now my family and I enjoy low cost, high speed internet which is critical to us.

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